

# TERMS AND CONDITIONS

It is agreed by the undersigned that: (1) Payment for all goods and merchandise sold on open account will be due and payable within 30 days from date of invoice; (2) Any sums not paid within net terms are subject to a service charge ONE AND ONE-HALF PERCENT per month; (3) The undersigned shall pay such costs, expenses and reasonable attorney's fees as "R" HEROES, INC. may incur in any manner of collection of any sums past due.

The undersigned certifies that this New Account Credit Agreement is made on behalf of the account named herein for the purpose of securing open account terms of credit from "R" HEROES, INC. and the undersigned further certifies that the contents hereof and the financial data, which is submitted herewith accurately represents the financial condition as of this date.

**Financial statements, including income statement and balance sheet, must be submitted with this application for credit over \$5,000.00.**

X Signature \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

Print/Type Name of Officer, Partner or Owner: \_\_\_\_\_

Print/Type His/Her Title: \_\_\_\_\_

As an inducement for "R" HEROES, INC. to extend credit to the account and enter into this agreement the undersigned personally, jointly, severally and unconditionally guarantees to "R" HEROES, INC. the prompt and full payment of all sums now and hereafter due to "R" HEROES, INC. from the applicant.

Date: \_\_\_\_\_ X Signed/Personal Guarantor: \_\_\_\_\_

SS#: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Print Name: \_\_\_\_\_

Home Address & Telephone #: \_\_\_\_\_

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**“R” HEROES, INC.**  
P.O. Box 803344  
Santa Clarita, CA 91380

Telephone: 661-775-3878  
Fax: 661-775-3882

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## CREDIT APPLICATION

Name of Business: \_\_\_\_\_

Billing Address: \_\_\_\_\_  
(Including City, State & Zip)

Shipping Address \_\_\_\_\_  
(If different from billing address)

**Please check one:** Corporation \_\_\_\_\_ Partnership \_\_\_\_\_ Proprietorship \_\_\_\_\_ Other \_\_\_\_\_

Type of Business: \_\_\_\_\_ Date Business Started: \_\_\_\_\_

Business Telephone: \_\_\_\_\_ Bus. Fax #: \_\_\_\_\_ Email: \_\_\_\_\_

Federal Tax ID #: \_\_\_\_\_ Resale #: \_\_\_\_\_ Buyer's Name: \_\_\_\_\_

Do you provide a Dun & Bradstreet? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, Dun's #: \_\_\_\_\_

How did you hear about “R” Heroes?: \_\_\_\_\_

### SUPPLIER TRADE REFERENCES (INDUSTRY RELATED) PLEASE INCLUDE FAX NUMBERS.

Firm Name \_\_\_\_\_ Acct # \_\_\_\_\_ Telephone \_\_\_\_\_

Address \_\_\_\_\_ Fax # \_\_\_\_\_

Firm Name \_\_\_\_\_ Acct # \_\_\_\_\_ Telephone \_\_\_\_\_

Address \_\_\_\_\_ Fax # \_\_\_\_\_

Firm Name \_\_\_\_\_ Acct # \_\_\_\_\_ Telephone \_\_\_\_\_

Address \_\_\_\_\_ Fax # \_\_\_\_\_

### BANK REFERENCES

Bank Name \_\_\_\_\_ Acct # \_\_\_\_\_ Telephone \_\_\_\_\_

Address \_\_\_\_\_ Savings \_\_\_\_\_ Checking \_\_\_\_\_ Fax \_\_\_\_\_

Contact Name \_\_\_\_\_ Financial Statement Available? \_\_\_\_\_

# Thank you for your interest in “R” Heroes, Inc.

Please take a moment to review our policies regarding distribution of “R” Heroes, Inc. products.

## DISTRIBUTOR POLICY:

In order to protect our distributors’ pricing, “R” Heroes, Inc. has a strict policy that does not allow us to give out any pricing without your company’s information on file. Please complete all pages of the credit application thoroughly as blank spaces will only slow down the credit approval process. Please type or print carefully to make certain your application is legible. Include the full names of all approved buyers for your company (include a separate sheet, if necessary), as this will speed up verifying authorization. To further protect our distributors, pricing will only be given to approved buyers. If your company should relocate, add or remove buyers after establishing an account please mail in or fax a letter signed by the owner/president on company letterhead authorizing the change(s). If your business name changes or you have not placed an order for more than a year, you will be required to fill out a new credit application.

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(please initial)

## ORDER POLICY:

**All orders are shipped COD-Cashier’s Check until terms have been established.** Once you have become an approved distributor, “R” Heroes, Inc. prefers to have orders placed by fax and will provide an order form. *Although, verbal orders will be accepted, it is the buyer’s responsibility to give accurate style numbers, sizes and colors with each order. “R” Heroes will NOT be held accountable for any discrepancies on verbal orders.* All orders placed must provide a shipping address and company telephone number that corresponds with our records each time. We will “drop ship” an order for you and must supply a billing address that matches our records. “R” Heroes is not responsible for any shortage or merchandise claims to drop ship addresses. **Your account must be kept current at all times.** *We will NOT ship future orders on accounts that are past due.*

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(please initial)

## RETURN POLICY:

“R” Heroes, Inc. work shirts are made firefighter tough! We stand behind our products 100%. All claims are to be given a Return Authorization number (RA#) from our office. “R” Heroes, Inc. reserves the right to repair any products that have a manufacturer’s defect before replacement will be considered. **Any claims regarding incorrect shipments must be made within 10 business days of receipt of UNALTERED merchandise** (i.e., embroidered, screen printed, worn, etc...) **IF YOU ALTER IT, YOU OWN IT!** Failure to adhere to these policies will nullify your claim with “R” Heroes, Inc.

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(please initial)

Submission of a credit application is an acceptance of these policies.

## “R” HEROES, INC. CONTACT INFORMATION:

661.775.3878 - Telephone

800.906.5225- Outside California

661.775.3882- Fax

[www.rheroesinc.com](http://www.rheroesinc.com)

[custserve@rheroesinc.com](mailto:custserve@rheroesinc.com) - (Please allow 10 business days for Email responses)